

# BPO Finance

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Securing, optimising and transforming your finance function



## Doing more, faster, and in full compliance: the new challenge for finance departments

### Need for reliable, fast reporting

Finance departments must now deliver reporting that is both reliable and timely to support decision-making. In a demanding economic environment, executives expect financial data that is accurate, consolidated and quickly available. The challenge for the finance function is therefore to secure data quality while shortening reporting production cycles, to provide a clear and responsive view of the company's performance.

### Regulatory complexity and compliance requirements

Constant changes in accounting, tax and regulatory standards are increasing companies' compliance requirements. Managing these obligations requires significant resources and raises risks in the event of errors or delays. The finance function must therefore combine regulatory rigour, secure processes and on-time delivery.

### Cost pressure

Finance departments operate under sustained cost pressure while maintaining a high level of quality and reliability. Traditional operating models are reaching their limits in the face of productivity and optimisation requirements. It is becoming essential to identify long-term levers to control spending without weakening the finance function.



### Talent shortage / high operational workload

The scarcity of qualified finance professionals, combined with a growing operational workload, puts organisations under strain. Internal teams are often overburdened with repetitive, time-consuming tasks, to the detriment of higher value-added work. This situation limits the finance function's ability to fully play its strategic role.

### Accelerated digitalisation and financial tools

Finance departments are also facing faster digitalisation and the adoption of new financial tools. Process automation, the integration of performance management solutions and the use of data can all improve efficiency and reliability. The challenge for the finance function is to equip teams with the right solutions to enhance the quality of analysis, optimise processes and strengthen its strategic role within the organisation.

## A value-creating outsourcing approach:

Our BPO Finance offering goes beyond simple outsourcing. We act as a trusted partner, taking responsibility for all or part of your finance operations, while ensuring a high level of quality, security and compliance.

### Securing finance processes

#### Securing finance processes is at the heart of our BPO approach.

We rely on standardised, documented and controlled processes, incorporating validation mechanisms, traceability and segregation of duties. This organisation ensures data reliability, regulatory compliance and reduced operational risks, while maintaining optimal service continuity.

### Access to high-level financial and regulatory expertise

Groups face complex legal and financial obligations due to the number of entities operating internationally. These groups have a strong need to reduce their compliance risk in tax and accounting matters. (IFRS, French GAAP, local GAAP, global and local tax regulatory constraints)

### Industrialising low value-added operations

**Industrialising low value-added operations helps make the finance function more reliable and sustainably optimised.** By standardising and automating repetitive tasks, we reduce operational risks, improve productivity and ensure consistent service quality. This approach frees internal teams from time-consuming activities and enables them to focus on higher value, more strategic work.

### Greater flexibility and service continuity

Thanks to a multi-location organisation and standardised processes, we quickly adjust resources to changes in activity and business needs. This approach ensures continuity of finance operations, secures critical periods and maintains a consistent service level, whatever the constraints.

**You benefit from a finance function that is more efficient, more reliable and future-ready.**

## We provide end-to-end management of your accounting operations:

### Financial close process

- General ledger accounting
- Fixed assets and depreciation management
- Preparation of closing entries
- Account reconciliations and consistency checks
- Monthly, quarterly and annual close
- Preparation of consolidation reporting packages
- IFRS / group standards adjustments
- Intercompany reconciliations and substantiation
- Production of financial statements
- Support for group audits

### Accounts payable

- Posting supplier invoices
- Supplier master data management
- Invoice processing and approval
- Approval workflow management
- Supplier payments
- Expense claims management
- Supplier dispute management

### Accounts receivable

- Posting customer invoices
- Customer master data management
- Invoicing and credit notes issuance
- Cash receipts posting
- Matching and reconciliation
- Collections follow-up and receivables management
- Outstanding receivables monitoring and DSO improvement

### Tax and compliance

- Preparation of recurring tax returns (CIT, VAT and other taxes)
- Support on transfer pricing and Pillar 2 matters (documentation, monitoring)
- Coordination with tax advisors
- Regulatory monitoring
- Support during tax audits

### Treasury & cash management

- Monitoring cash inflows and outflows
- Bank reconciliations
- Cash forecasting
- Treasury reporting

*An RSM firm methodology to secure delivery and strengthen strategic steering*

## Our model is built on a robust and transparent organisation:

### Team set-up (onshore / nearshore / offshore)

Our operating model is based on a multi-location set-up combining onshore, nearshore and offshore teams. This structure brings together client proximity, functional expertise and delivery capacity, while ensuring flexibility and service continuity. Teams are managed centrally and integrated into a consistent quality and security framework.

### Standardised and documented processes

We rely on standardised, formalised and documented processes, ensuring the reliability and repeatability of finance operations. Each process includes controls, validations and full traceability of activities. This approach secures operations and supports continuous performance improvement.

### Tools used (ERP, automated reporting, automation)

We use your existing tools or proven market solutions, including ERPs, reporting tools and automation solutions. These tools help improve data reliability, speed up processing and enhance reporting quality. Technology integration is carried out in line with your standards and security requirements.

### Governance, steering and review committees

A structured governance framework oversees the entire service, with clear steering mechanisms and regular review committees. This enables performance monitoring, risk anticipation and resource adjustments when needed. Transparency and communication are at the heart of the client relationship.

### SLAs, performance indicators and service quality

Service quality is managed through clear contractual commitments and measurable performance indicators. SLAs cover timelines, quality, compliance and service continuity. This performance-driven approach ensures a consistent, controlled service level over time.

**This set-up ensures optimal service continuity and consistent quality.**

Expertise that makes the difference where business, technology and regulatory challenges meet.

1

## The RSM international network

The strength of our BPO Finance offering is built on RSM's international network (the world's 6th largest network for audit, accounting and consulting), with 900 offices across more than 120 countries. In addition, our onshore, nearshore and offshore teams work in a coordinated way within a consistent operating model, ensuring quality, security and service continuity. This international footprint enables us to quickly mobilise the right skills, absorb fluctuations in activity and support our clients' growth and transformation challenges, in France and internationally.

2

## RSM's sector expertise

Our sector-based approach is a major differentiator, as it is grounded in an in-depth understanding of the economic, regulatory and operational challenges specific to each industry. Rather than applying a one-size-fits-all model, we deploy specialist teams who master market practices, regulatory constraints and performance levers relevant to your environment. This sector expertise enables us to anticipate risks, identify tangible opportunities and deliver pragmatic recommendations that are directly actionable and aligned with the realities of your market.

3

## A global response to challenges that never come alone

BPO Finance is very often accompanied by related needs that go beyond the accounting scope alone. Payroll, corporate secretarial support, transfer pricing, preparation of consolidated accounts, actuarial work, valuations and other advisory assignments are among the topics frequently associated. Thanks to an integrated, multi-disciplinary offering, we provide a consistent and coordinated response, simplifying governance and ensuring an end-to-end view of our clients' financial and regulatory challenges.

4

## Our integration experts at RSM

Our in-depth expertise in the market's leading ERPs is a strong differentiator. As an integrator for several of these solutions, we have an operational understanding of the tools, their configurations and their limits, well beyond a purely user-based approach. This expertise enables us to secure processes, improve data reliability and ensure consistency between business, finance and systems requirements. We therefore act as a true link between operations, finance and IT.

5

## RSM's Global PMO team

Our PMO expertise and tools applied to tax compliance and accounting are a key differentiator in the delivery of complex projects. We combine technical mastery of tax and accounting obligations with proven project governance methods, ensuring timelines, deliverable quality and stakeholder coordination. This structured approach helps secure compliance processes while providing greater visibility and effective steering of organisational and regulatory transformations.

All of these differentiating factors are part of a consistent approach focused on results and the creation of sustainable value.

Multi-country BPO engagement: accounting, tax, payroll, corporate secretarial services

## ABC Group: a leading player in retail media

### Group X context

#### The challenge

Two CAC 40 groups decided to launch a new retail media activity through a joint venture, in January 2024, across 8 countries, starting from scratch.

#### Key highlights

- Limited visibility and historical data on the desired processes, while having to comply with financial reporting requirements to the two founding groups
- Implementation of the ERP NetSuite, Salesforce, Expensya and Kyriba from the start of operations
- The Group X finance team was built in parallel with our onboarding on the engagement

### Solution

#### Client's key needs

- Rely on an experienced team able to maintain the group's accounting under IFRS while meeting tax filing obligations across multiple jurisdictions
- Anticipate all data migration issues in the context of setting up the group under a joint venture
- Manage the NetSuite implementation project and related tools (Kyriba, Expensya, Yooz) while defining Group X's business processes in parallel
- Manage cultural differences effectively

#### Why RSM?

- Multilingual professionals able to operate effectively in diverse cultural environments
- Close coordination with local, regional and global teams to apply IFRS standards within required timelines
- Implementation of a structured, repeatable compliance model, supported by clear documentation and complete audit trails

### Key impacts and outcomes

01

Managers with international experience on complex engagements

02

Use of RSM's internal Global Tracker tool providing real-time visibility on engagements

03

Implementation of RACI and RAID to track deadlines, KPIs, roles and upcoming tasks

04

Clear communication and escalation protocols to mitigate non-compliance risks

05

Clear ownership defined across stakeholder teams to ensure accountability

06

Support for the international rollout of RSM's recommendations and adjustments

07

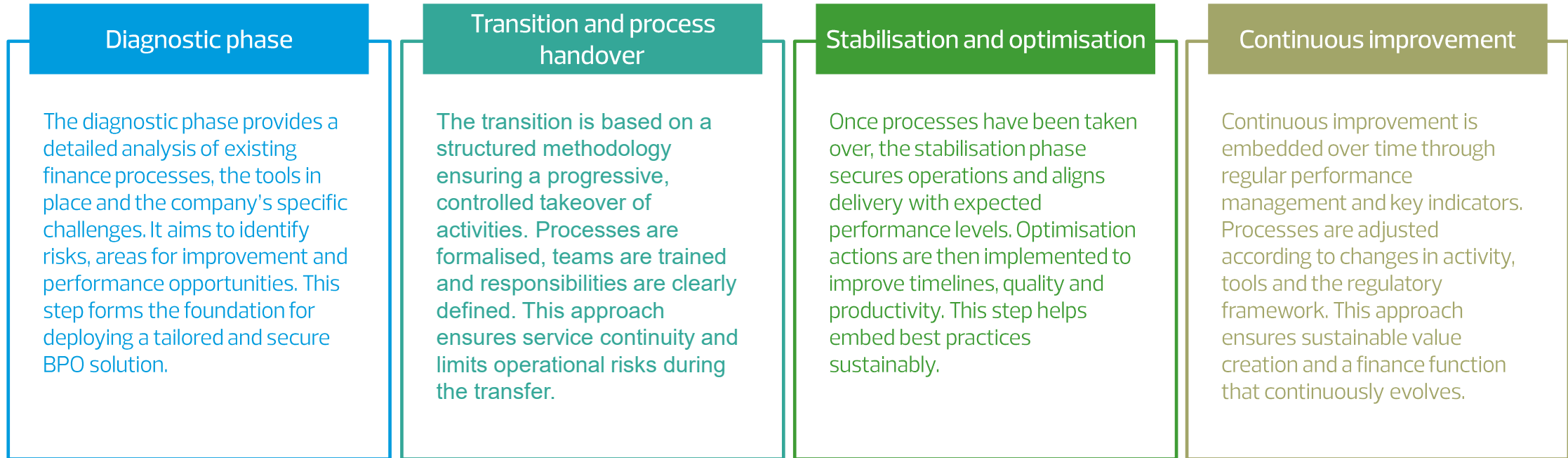
IFRS technical memo produced to standardise, as much as possible, bookkeeping across the 8 countries via one of our service centres

08

100% of global filings delivered on time, with a first-year audit completed with no qualifications or observations from the statutory auditors

## An implementation methodology designed to secure delivery and create value

Our implementation journey is based on a progressive and secure methodology. It structures each step, from the initial assessment to continuous improvement, to ensure operational continuity, process reliability and sustainable performance.



**A proven methodology to secure transition, optimise performance and support your finance function over the long term.**

# Make your finance function a performance lever

## Our BPO Finance offering at a glance

Our BPO Finance offering supports organisations in securing, optimising and transforming their finance function. By combining functional expertise, an industrialised operating model and rigorous governance, we ensure process reliability, operational performance and service continuity. You benefit from a finance function that is more agile, more reliable and firmly focused on value creation.

## Your RSM contact

We would be delighted to discuss your finance challenges and assess, together, the improvement levers for your organisation. Through an audit or a free initial assessment, our experts review your processes, tools and priorities to identify practical performance drivers. This discussion is the first step towards an effective, long-term collaboration.



**Patton Te**  
Partner, BPO Finance  
+33 (0)6 60 24 79 50  
[patton.te@rsmfrance.fr](mailto:patton.te@rsmfrance.fr)

## RSM France

5-7 rue des Italiens  
75009 Paris  
T : +33 (0)1 47 63 67 00

[www.rsmfrance.fr](http://www.rsmfrance.fr)

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