*Henry*

One of the
RSM team

RSM

Technology and management consulting

Driving digital innovation: Your best partner for unleashing your growth potential.

Urgent digital improvement: Elevate your business today.

In today's rapidly evolving market, immediate action is essential to enhance your digital solutions and gain a competitive advantage. Prioritizing digital improvement unlocks numerous benefits, including streamlined processes, task automation, and data leverage for improved productivity and efficiency. This urgent upgrade enables adaptation to changing market demands and informed decision–making. Emphasizing urgency is crucial to optimize costs, enhance customer satisfaction, and capitalize on emerging opportunities. Delaying this digital improvement risks falling behind competitors and missing out on growth prospects. Take charge of your digital future now and propel your business forward. Contact us today to embark on a transformational journey toward immediate digital improvement. Let us assist you in elevating your business to new heights in the ever–evolving digital landscape.
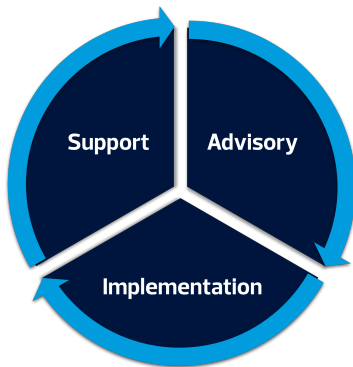
Advisory	Implementation	Support
IT audit	ERP implementation	Digital support
Cybersecurity	Business automation	ERP support
Digital advisory	System integration	Operation support

Please find the detailed information about our services by visiting the following:
https://www.rsm.global/hongkong/en/service/technology

The values we offer to our clients
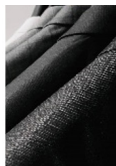
Expertise
Leverage the knowledge of digital technologies and accounting tools to enhance your financial processes.

Industry experience
Benefit from specialized insights tailored to your industry's unique challenges and regulations.

Strategic thinking
Gain strategic guidance on leveraging digital solutions for improved decision–making and streamlined operations.

Data security
Ensure the highest level of data security and privacy with robust cybersecurity measures.

Flexibility and scalability
Adapt to your evolving needs and scale services as your company grows.

Communication and collaboration
Experience seamless teamwork and effective communication for successful implementation.

Use technology to enable operational excellence.

RSM

Strong collaborative relationships based on a genuine understanding.

Our approach to client engagement and service delivery

Advisory phase

Assess needs and define objectives.

Develop a digital strategy and select suitable solutions.

Create a roadmap for implementation.

Implementation phase

Manage the project and configure chosen solutions.

Provide comprehensive training and manage change.

Pilot and iterate for optimization.

Support and continuous improvement phase

Offer post–implementation support and troubleshooting.

Monitor performance and gather feedback.

Provide ongoing training and make iterative improvements.

RSM Hong Kong | Technology and management consulting

The technology consulting division of RSM Hong Kong consists of technology experts with IT security, business application and infrastructure background with practical finance and accounting, auditing experience.

Our focus is to serve global middle market companies that embark on their digital transformation journey and provide exceptional, tailored customer experience.

Contact us

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Our approach to client engagement and service delivery

Advisory

IT audit

Comprehensive IT system audit assessment
Our service scrutinizes IT systems for operational integrity and controls, ascertain the existence, accuracy and completeness of data in the system and adherence to internal policies and control frameworks.

Regulatory compliance and best practices review
We review IT systems against regulatory standards and best practices to maintain compliance and uphold industry guidelines.

Risk management and prioritization
Our service identifies IT risks, assesses their severity, and helps prioritize remediation efforts to manage and mitigate the IT risk effectively.

Remediation strategies and audit reporting
We provide concise and practical recommendations to address identified IT risks and vulnerabilities, culminating in a clear and actionable audit report.

Cybersecurity

Security assessments
Utilizing internationally recognized cybersecurity frameworks and industry-specific guidelines, our experts conduct comprehensive evaluations to strengthen your security posture.

Vulnerability scanning
We provide thorough scanning of your systems to detect vulnerabilities that could be exploited by cyber threats.

Penetration testing
Our ethical hackers simulate cyber-attacks to test the resilience of your systems and identify security weaknesses.

Cybersecurity training
We offer regular training sessions to educate your personnel on the latest security threats and best practices for defence.

Cybersecurity framework implementation
We assist in developing and deploying robust cybersecurity frameworks to protect against data breaches, identity theft, and financial fraud, ensuring your operations remain secure and compliant.

Digital advisory

Software selection
Software selection with customized consultations aligns with your organization's unique needs and a market analysis to pinpoint the ideal software solution. We conduct a cost-benefit analysis for financial clarity and provide integration expertise for seamless system compatibility. Our approach includes scalability planning for your business's growth and a vendor vetting process to assess the software solution vendors for reliability and quality of support during software solution demo sessions.

Digital health check services
RSM's Discovery service assesses your IT infrastructure, business processes, integration platforms, cybersecurity, and cloud ERP potential to navigate the process efficiency and security. The subsequent Digital Health Check provides a detailed system analysis, expert technology recommendations, a customized implementation roadmap, and performance metrics to provide insights and recommendations to help optimize your digital transformation journey.

Project Management as a Service (PMaaS)
We possess the expertise to manage your projects get done right, stay on track with your business goals, and pay off. We are here to give you appropriate and practical advice and direction through project needs assessment, customized planning, resource optimization, risk management, execution oversight, and quality control. Our services also include performance monitoring, continuous improvement, and expert consulting.

Business Analysis as a Service (BAaaS)
We spend time in well understanding your business. We will help figure out what your organization needs and help keep track of how well things are going with clear goals. Our service offerings encompass Expertise on Demand, Flexible and Scalable Support, Insights from Various Industries, Leading Edge Methodologies and Tools, Objective Analysis, access to Global Professional Networks, and Tailored Reporting and Analytics.

Implementation

ERP implementation

NetSuite Implementation
Our NetSuite rollout involves a custom-fit setup with a focus on detailed planning, efficient data migration, and system customization. Training and ongoing support are part of our commitment to ensure a seamless transition and scalability.

SAP Implementation
We specialize in SAP ERP solutions tailored to propel businesses forward. Our service suite includes the SAP S/4HANA Public Cloud, designed for enterprises seeking robust, scalable cloud ERP solutions, and SAP Business One, ideal for small to mid-sized businesses aiming to optimize their operations.

Business automation

UiPath implementation
Our UiPath Implementation Service is designed to streamline and enhance your business processes through the power of Robotic Process Automation (RPA).

By leveraging UiPath's industry-leading platform, we aim to transform your organization's workflow, and enable your team to focus on strategic, high-value tasks.

System integration

Software systems alignment
Ensure that different organizational software systems, such as accounting, CRM, and ERP, are seamlessly integrated for unified operations.

Data synchronization
Facilitate automatic data sharing and synchronization across systems to eliminate manual data entry and minimize errors.

Bank integration
Integrate banking systems with the organization's financial applications for real-time financial data and streamlined financial operations.

Support

ERP support

Technical issue resolution
Address and resolve any ERP system-related technical issues promptly to minimize downtime and maintain business continuity.

User training and support
Provide ongoing training and support to users, ensuring they are adept at using the ERP system and can leverage its full functionality for their business needs.

Optimization of ERP usage
Guide clients on how to utilize the ERP system more effectively, recommending practices that can enhance efficiency and drive business value.

Operation support

Project management and execution
Provide comprehensive project management support to ensure projects are completed on time, within budget, and with efficient resource allocation, while also maintaining clear communication with stakeholders.

Business process analysis and improvement
Engage in thorough business analysis to understand current processes, identify areas for enhancement, and gather detailed business requirements for solution development.

Feasibility and impact assessment
Conduct feasibility studies to evaluate the potential success and impact of proposed changes, ensuring that any new initiatives are viable and align with the client's strategic goals.

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