

# PLANNING FOR THE FUTURE AND MAXIMISING VALUE







## **JOHN GLENNON**

**Managing Partner** 

**RSM** Ireland



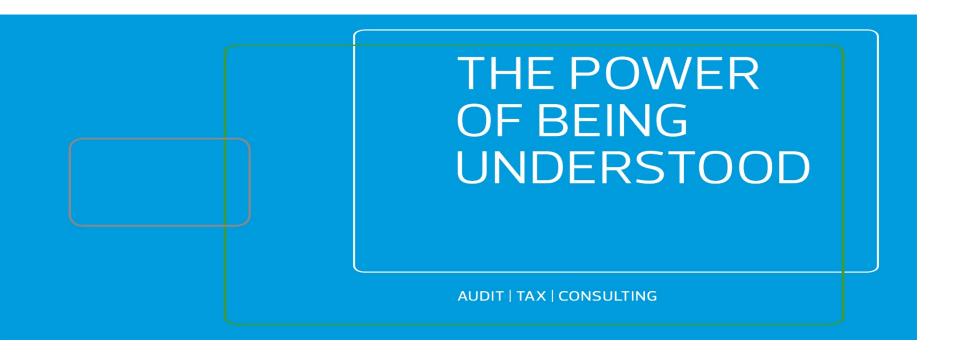


#### CATHERINE CORCORAN

**Head of Management Consulting** 

**RSM** Ireland





PLANNING FOR THE FUTURE – BUILDING VALUE



### Agenda for the day

Time	Activity	Ву
16:00-16:15	Registration/tea & coffee reception	
16:15-16:20	Introduction	John Glennon
16:25-16:45	Creating value through well thought out professional management systems and structure	Catherine Corcoran
16:45-17:00	Getting financially ready to maximise Value	Emma Cadden
17:00-17:15	Tax implications and how to plan to maximise return	Aidan Byrne
17:15-18:00	Panel discussion chaired by Catherine Corcoran	Tom Tierney Paul Thompson
18:00	Networking, wine & canapés	All



### Canapes and Drinks served in Courtyard at 18.00









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### Maximising Value requires:

1.	Change and Conversations!	
2.	An Understanding of where you are at	
3.	A good sense of who you are and how you do business – the Mission and Values piece!	
4.	An Integrated Inclusive Approach - Finance/People/Marketing/Operations	
5.	Operational Plans and Strategic Plans!	
6.	Execution of Strategy – Fit for Purpose Management system	
7.	Engaged People and Engaged Customers	
8.	You to Develop Your People – Creating Self Awareness is Key	





1. CHANGE AND CONVERSATIONS



#### 1. Change and Conversation



Change is the law of life. And those who look only to the past or present are certain to miss the future

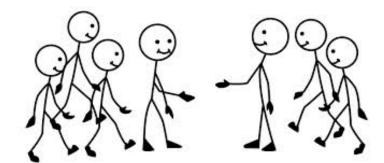
-John F. Kennedy



One good conversation can shift the direction of change forever
- Linda Lambert,
Author of The Cairo Codex



On a scale of 1 to 10 how open are you to a) change and b) Conversations?





#### 2. AN UNDERSTANDING OF WHERE YOU ARE AT

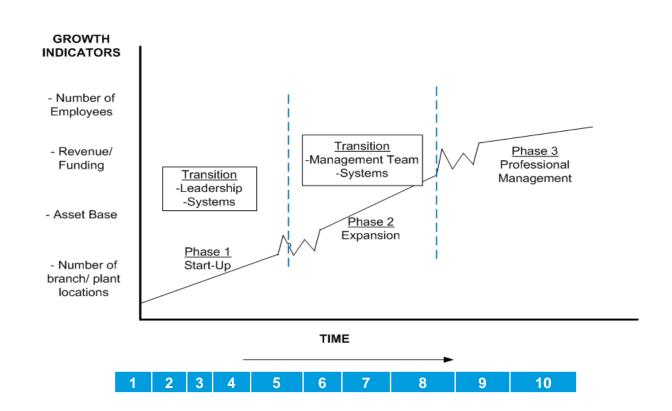


#### 2. An understanding of where you are at – the context!





#### 2. Evolution of an organisation – Where are you at?





## Phase 1: Start up

	CHARACTERISTICS		POTENTIAL PROBLEM AREAS
1	Founders often still there and running the	1	Not clear who is in charge when there are two or
	organisation		more founders in the business
2	Founders are market builders; usually not	2	Conflicts between founders can occur
	strong managers		
3	Emphasis is on services and selling them	3	Poor accounting and controls
4	Minimal emphasis is on management	4	Funding shortages
	systems, planning, etc.		
5	Organisational and communication informal	5	Minimal financial planning
6	Long work hours – modest salaries	6	Little or no business planning
7	Management reacts mostly to customers	7	Temptation to diversify into unrelated areas
	rather than employees		
8	Growth greater than inflation but modest	8	Financial performance reporting and control
			systems are often inadequate for volume of activity



### Phase 2: Expansion Phase

	CHARACTERISTICS		POTENTIAL PROBLEM AREAS
1	Leader chosen and accepted	1	Delegation is increasingly difficult for the leader
2	Often present in multiple locations	2	Access to the leader becomes difficult
3	Detailed attention given in addition to services and selling them, such as:	3	Managers are not accustomed to making their own decisions
4	Employees duties more specialised, formally defined and communicated	4	Managers are not permitted to make decisions in their own area
5	Growth rate faster than Phase 1; sometimes accelerates to a very fast rate	5	Poor decisions are made in areas such as:  Information processing Facilities expansion Hiring key employees Use of funding Financing
		6	Problem solving is time consuming
		7	Shortages of management time and funding
		8	Reactionary planning
		9	Temptation to sustain fast growth so loyal employees will have opportunity
		1 0	Temptation to diversify into unrelated areas



### Phase 3: Management Phase

	CHARACTERISTICS		POTENTIAL PROBLEM AREAS
1	Aligned management team in place	1	Reaction to change becomes difficult – reaction time has increased
2	Necessary financial performance reporting and control systems in place and operational	2	Senior management feels it is losing control – less direct contact with day-to-day operations
3	Decentralised organisation by function	3	Increased vulnerability to outside factors, such as:  Government Independent commercial providers
4	Organisation has identified beyond the founders and current leader	4	Increased vulnerability to inside factors, such as:  Politics Outdated corporate culture Bureaucracy
5	Short and intermediate term plans in place	5	New areas of opportunities continually identified but reaction to them is cumbersome – trial and error
6	Managers doing more managing than technical work	6	Threatened by competitors
7	All "elements critical to success" bases are covered	7	Little communication from the top
8	Funding centres established	8	Need for longer range planning is evident but resistance to doing it
9	Growth rate moderate – usually slower than Phase 2	9	Temptation to commence faster growth rate than the organisation can absorb and stay in control

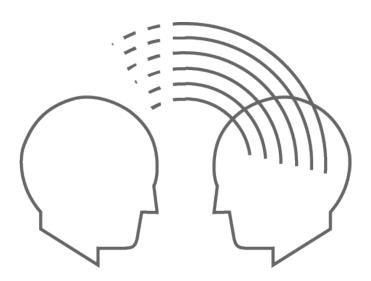






#### 3. Who are we and how do we do business?

Culture eats strategy for breakfast





#### 3. Who are we and how do we do Business?

Your Mission- Knowing what the purpose of your company is.

**Your Values-** Beliefs that guide your choices and actions, unite your employees and define your company.

RSM's **mission** is to deliver The Power of Being Understand to our clients, colleagues and communities and our **values** are how we go about this.

#### **RSM Values are:**

Excellence – Be the best in everything we do



Innovation – Welcome ideas to solve our challenges



Teamwork – Work effectively across functions



Integrity – Always do the right thing



Respect –
Treat others
as we would
like to be
treated



Stewardship

Better our firm and develop our people

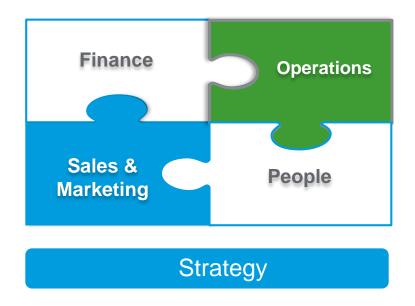




#### 4. AN INTEGRATED INCLUSIVE APPROACH



### 4. An Integrated inclusive approach





#### 4. An integrated inclusive approach

Diversity and Inclusion promotes enriched thinking, points of views, challenge

**Good Decisions** 

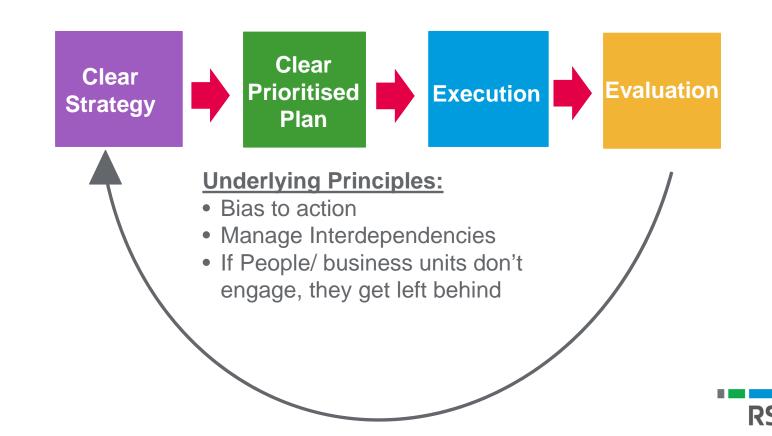
Its not just about Gender, Marital Status, Family Status, Sexual Orientation, Religion, Age, Disability, Race



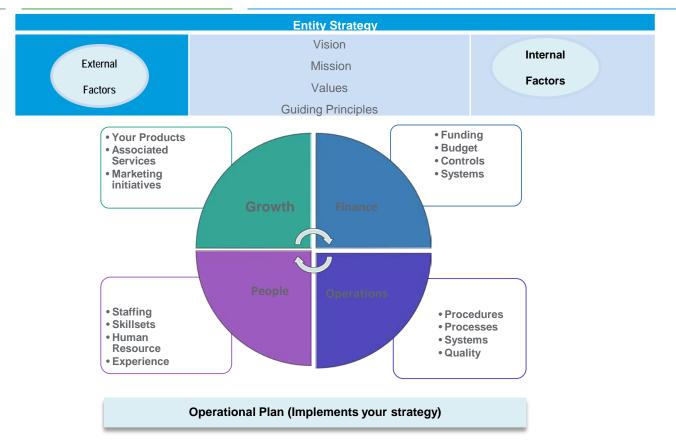
# 5. OPERATIONAL PLANS AND STRATEGIC PLANS



#### 5. Operational plans and strategic plans:



### 5. Operational Plans and Strategic Plans







6. EXECUTION OF STRATEGY



#### 6. Strategy execution – a source of competitive advantage

Ability to execute within our organisations can be a source of competitive advantage.



#### 6. Execution of Strategy – Business Action Planning!





#### 6. Execution of strategy – People a Differentiator





#### 6. Execution of strategy – people deliver plans



The Priority Actions are drilled down to key people PCDPs



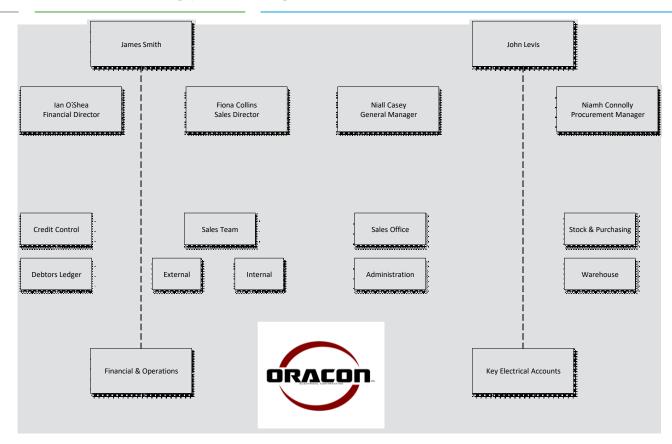
#### 6. Execution of strategy – embedding strategy in performance areas



- · Strategic Plan
- · Organisational Structure
- · Business Plans
- Personal Career Development Plans
- Management Team Agendas
- Management Information Systems
  - Performance Management



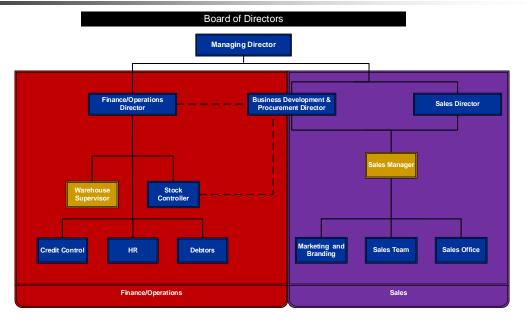
#### 6. Execution of strategy – Org structure – Before





### 6. Organisation Structure – After









#### 7. ENGAGED PEOPLE AND ENGAGED CUSTOMERS



### 7. Engaged Customers and Engaged People

Our Customers	Our People
You understand my business objectives	You understand my personal and professional aspirations
You spend time thinking about my work/role outside of the issue in hand	You spend time with me beyond a specific assignment/job
You bring me ideas that help me make confident decisions	You give me opportunities to grow as a professional
There are no surprises in our working relationship	There are no surprises in our working relationship
You take a personal interest in me	You take a personal interest in me
You provide candid feedback on how my business is doing	You provide candid feedback about my performance and my future
You respond quickly when I have a question or issue	You are accessible when I have a question or issue



#### 7. Engaged people and Engaged customers maximise value

Living your brand...









#### 8. Developing your people – self awareness

#### **Group Strengths**

- 1. Highly creative
- 2. Deep thinkers
- 3. Like authority and respond to it
- 4. Not really interested in titles/public recognition for the sake of it
- 5. Very personally motivated
- 6. Competitive as a group
- 7. Structured as a group
- 8. Very strategic
- 9. Very organised
- Not a strong requirement for feedback

#### **Group Development Areas**

- 1. Low empathy
- 2. Team work low
- 3. Low consensual and cooperation
- 4. May not be as inclined to delegate work
- Highly traditional approach to management and decisions
- 6. More inclined to enjoy the autonomy offered by silo working
- 7. Do not naturally enjoy team work environments
- 8. Not as inclined to give feedback
- 9. Innovation is only mid-level
- Manoeuvring is high Be aware of this!





**RECAP** 



## Maximising Value requires:

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# THANK YOU FOR YOUR TIME AND ATTENTION



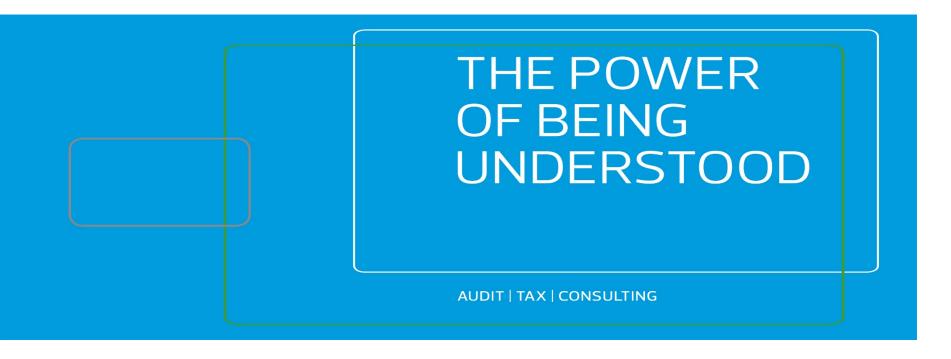


## **EMMA CADDEN**

**Transaction Advisory Services Director** 

**RSM** Ireland



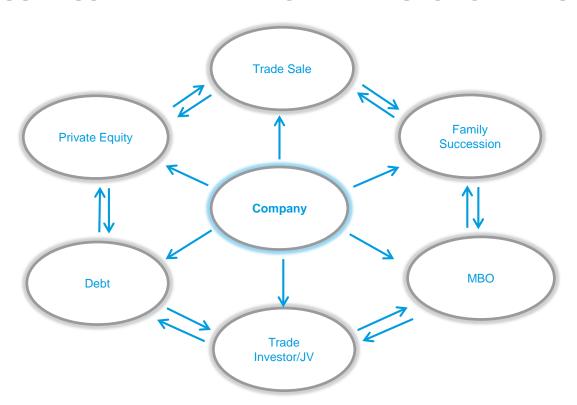


## GETTING FINANCIALLY READY TO MAXIMISE VALUE



## Why Plan?

#### EVERY BUSINESS WILL EXPERIENCE A TRANSACTION IN ITS LIFE CYCLE



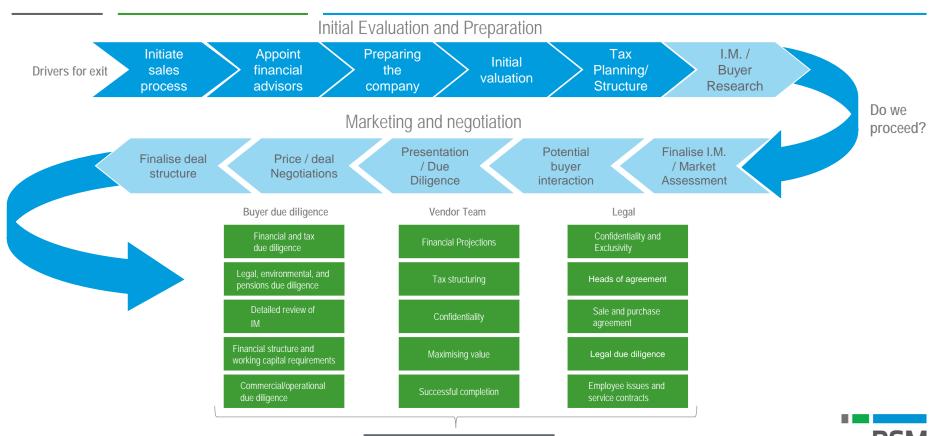


## Why Plan?





## Sale/Investment Process



COMPLETION

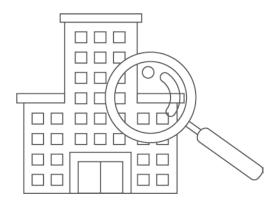
#### **Valuations**

Some of the most frequently used include:

- Asset based valuation
- Discounted future cashflows
- Earnings basis



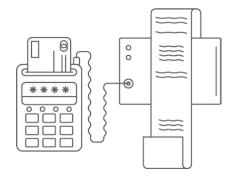
Capital value of future earnings = EBITDA x Multiple





## **Earnings Basis**

- Historical financial performance
- Projected financial performance
- Concept of maintainable earnings
- Investigate potential add backs to maintainable earnings
- Establish the multiple





## Enterprise value of the business

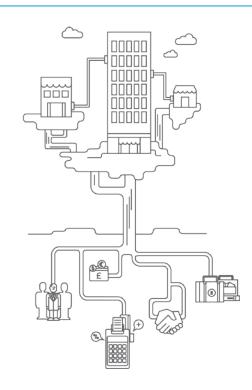
		€million	€million		
	Initial enterprise value		Χ		Initial valuation (usually a multiple-based approach)
	Adjustments		(X) X		Might "hard-wire" some adjustments into valuation of Business. Examples might include pension deficits or
	Debt/cash-free price				capital expenditure requirements.
	plus cash (€ for €)	X			
	less debt (€ for €)	(X)			
	Net debt adjustment		X/(X)		
	plus working capital	Χ			Adjustments to price driven by sale and purchase agreement mechanics (the
	less normal working capital	(X)	2//20		"equity bridge").
Wo	Working capital adjustment		X/(X)	(X)	
	Other adjustments, for example	)			
	capital spent vs budget		(X)		
	Purchase price (equity value)		X		



#### Initial Evaluation and Preparation

#### Initial Evaluation & Objectives

- Reasons for sale or transition of the Company?
- How strong is the Company's historic and projected financial performance
  - -Operating metrics sustainable profits and growth?
  - –Market position
  - -Customer base
  - -Management team
  - -Facilities





## Initial Evaluation & Preparation

#### Get Organised

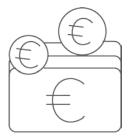
- Books and records
- Completed audited financial statements and reliable management accounts
- EBITDA adjustments
- Projected financials and related assumptions





#### Quality of Earnings

- -Revenue recognition
- -Customer / product / service / geographical / supplier concentrations?
- -Verification of EBITDA adjustments
- -Margin analysis gross, EBIT, EBITDA and adjusted EBITDA
- -Operating risk analysis
- Maintainable earnings v free cash-flow



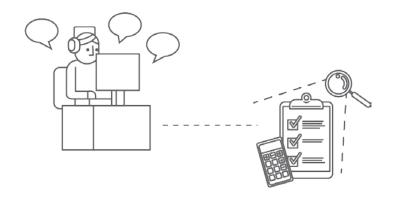


- Quality of Assets
  - Working capital
  - -Under recorded / unrecorded liabilities
  - –Up-to-date valuations





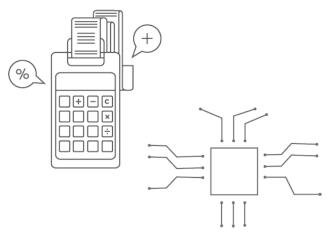
- Operations / Commercial
  - -Backlog / contracts
  - -Customer relationships formal/informal
  - -Operations and supply chain
  - -Facilities





#### Quality of Information

- –IT / MI systems capability and capacity
- -Effective and accuracy
- Tax
  - -Compliance / exposure
  - -Planning opportunities







## AIDAN BYRNE

**Tax Partner** 

**RSM** Ireland



Process

Stakeholders to be considered

What is the strategy?

Specific Tax Matters to be considered



#### **Process**

- Start early → Give it the time it deserves
- Engage with management team in organisation
- Develop your leaders or
- Find a way for generations to learn from each other
- It is not succession planning it is succession development
- For family companies acknowledge that keeping it in the family may not be easy
- Be prepared to change course!











#### Stakeholders to be Considered

- Senior management and employees
- Family
- Customers and suppliers
- Bankers and financiers
- Yourself!







## What is the Strategy?

Tax is complex and is multi-faceted

"The hardest thing in the world to understand is the income tax" - Albert Einstein

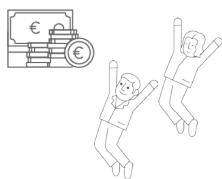
- When looking at the profit or value, the key is to focus on profit/value after tax.
- Consider longer term objectives versus shorter term tax savings.





## Specific Tax Matters to be Considered

- 1. Staff Engagement
- Share incentive schemes
- Keep incentive Scheme
- Phantom share schemes



- 2. Pros and Cons of giving shares/options to employees
- Good/bad leaver provisions
- Loss of control





#### Tax Reliefs to be Considered

#### Retirement Relief & Business Relief

Valuable reliefs that can reduce tax liabilities in circumstances of succession to family or via a trade sale

CGT Relief on sale of chargeable assets where proceeds up to €750,000 (€500,000 if over 66) are disregarded for CGT purposes. No limit on sale to family members if under 66, restricted to €3,000,000 over 66.

Business Relief facilitates the passing of assets to family members at 10% of their actual value

Neither relief requires the individual passing the assets to actually retire



## Tax Reliefs to be Considered (Continued)

## **Entrepreneur** Relief

Allows for a reduced rate of 10% to a gain arising on the disposal by a *relevant individual* of their *chargeable business assets* (CBA) up to a lifetime limit of €1M

Relevant Individual will have owned the CBA for a continuous period of not less than 3 years in the previous 5 years, immediately prior to the disposal. They will have worked on a full-time basis in a managerial capacity within the business for that time

CBA are assets, including goodwill, used for the purposes of a qualifying business. This also includes shares of a company in which a qualifying business is carried out, including shares in a holding company

Recent anti-avoidance legislation introduced to restrict connected party transactions



## Holding Company Regime

Use of a holding company can result in greater flexibility

Participation Exemption allows for tax free sale of trading subsidiaries if certain conditions are met

Full sales proceeds of trade sale of trade assets are paid to holding company which can either be utilised for further investments or it can be liquidated to achieve same outcome as direct sale of business---but you control tax payment date

Growth shares can be given to family members to bring them into legal ownership of the wealth generation assets---control issues to be carefully dealt with in advance of widening ownership structure



## INTRODUCING THE PANEL

PAUL THOMPSON

Managing Director

Uppercross Enterprises Ltd.

TOM TIERNEY

Director

Lifes2good



