

LIST OF ESSENTIAL SERVICES

(Correct as at 2 April 2020)

For the purposes of the Regulations published in terms of GN 318 of 18 March 2020 (as amended), "essential services" are defined as "the services as defined in section 213 of the Labour Relations Act, 1995 (Act No 66 of 1995), and designated in terms of section 71(8) of the Labour Relations Act, 1995 (which designation remains valid at the date of publication of this regulation, and as listed in paragraph B of Annexure B, as may be amended from time to time."

The essential services in terms of section 213 of the Labour Relations Act, 1995 are as follows:

- The parliamentary service
- A service the interruption of which endangers the life, personal safety or health of the whole or any part of the population
- South African Police Services
- Various municipal services such as municipal health, security, traffic services and policing;
- The supply and distribution of water
- The generation, transmission and distribution of power
- Firefighting
- The payment of social pensions
- The services requiring for the functioning of courts
- Correctional services
- Blood transfusion services
- South African National blood services
- Various sanitation services;
- In certain instance, emergency health services, nursing, medical and pharmaceutical services and various ancillary services thereto
- Various support services provided by civilian personnel in the Department of Defence to support the South African National Defence Force
- The regulation and control of air traffic
- The Weather Bureau of the Department of Environmental Affairs and Tourism
- Various computer services provided or supported by the Central Computer Service of the Department of State Expenditure
- The detection and reporting of fires

- The wholesale supply of cash

The following services have also been defined as essential services in terms of the Regulations published in terms of GN 318 of 18 March 2020 (as amended):

- Medical, Health (including Mental Health), Laboratory and Medical services and the National Institute for Communicable Diseases
- Disaster Management, Fire Prevention, Fire Fighting and Emergency services.
- The following services necessary to maintain the functioning of a financial system as defined in section 1(1) of the Financial Sector Regulation Act, only when the operation of a place of business or entity is necessary to continue to perform those services:
 - the banking environment (including the operations of mutual banks, cooperative banks, co-operative financial institutions and the Postbank)
 - the payments environment
 - the financial markets (including market infrastructures licensed under the Financial Markets Act, 2012 (Act No. 19 of 2012)
 - the insurance environment
 - the savings and investment environment
 - pension fund administration
 - outsourced administration
 - medical schemes administration
 - additional services designated in terms of Regulation 11B(4A)(c)(i)
 - (The foregoing services may not be construed to include debt collection services)
- Services necessary for the provision of social grants designated in terms of Regulation 11B(4A)(c)(ii)
- Production and sale of Essential Good
- Grocery stores and wholesale produce markets, including spaza shops and informal food traders, with written permission from a municipal authority to operate being required in respect of informal food traders
- Electricity (including vital demand management services), water, gas and fuel production, supply and maintenance

- Critical jobs for essential government services as determined by Head of National or Provincial Departments in accordance with the guidance of the Department of Public Service and Administration, including Social Grant Payments and pension payments
- Birth and death certificates, and replacement identification documents
- Essential municipal services
- Care services and social relief of distress provided to older persons, mentally ill, persons with disabilities, the sick, and children
- Funeral and cremation services, including mortuaries services and the transportation of mortal remains
- Wildlife Management, Anti-poaching, Animal Care and Veterinary services
- Newspaper, broadcasting and telecommunication infrastructure and services, including call centres critical for the support of such services
- Production and sale of any chemicals, hygiene products, pharmaceuticals for the medical or retail sector
- Cleaning, sanitation, pest control, sewerage, waste and refuse removal services
- Services related to the essential functioning of courts, judicial officers, the Master of the High Court, Sheriffs and legal practitioners required for those services
- Essential SARS services defined by the Commissioner of SARS
- Police, peace officers, traffic officers, military medical personnel and soldiers, correctional services officials and traffic management services
- Postal services and courier services related to transport of medical products
- Private security services
- Air-traffic Navigation, Civil Aviation Authority, air charters, Cargo Shipping and dockyard services
- Gold, gold refinery, coal and essential mining
- Accommodation used for persons rendering essential services, quarantine, isolation and the lockdown
- Production, manufacturing, supply, logistics, transport, delivery, critical maintenance and repair in relation to the rendering of essential services including components and equipment
- Transport services for persons rendering essential services and goods, and transportation of patients

- Services rendered by the Executive, members of Parliament, Members of the Provincial Legislature, Members of Local Councils, the Judiciary, traditional leaders and National Office Bearers of Political Parties represented in Parliament
- Commissioners of the South African Human Rights Commission, Gender Commission, and the Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities, and the Public Protector and Deputy Public Protector
- Transport and logistics in respect of cargo and goods as set out in Part A of Annexure B to the Regulations to neighbouring countries
- Tow trucks and vehicle recovery services
- Call centres necessary to provide health, safety, social support, government and financial services
- Harvesting and storage activities essential to prevent the wastage of primary agricultural goods
- Implementation of payroll systems to the extent that such arrangement has not been made for the lockdown, to ensure timeous payments to workers
- Critical maintenance services which cannot be delayed for more than 21 days and are essential to resume operations after the lockdown